



*The Best-Kept Secret
to Achieving Business Metrics*

Improving quality measures, controlling costs, and increasing patient satisfaction scores; your 3-to-5-year business metrics have been laid out for you to hit, or miss.

What you haven't uncovered is the strategic partner who can help you improve your overall performance and achieve these business goals.

Until now.

Whether your focus is HEDIS measures, CMS Star Ratings, or value-based purchasing arrangements, we have proven that we can deliver improvements to your quality measures through our unique approach to **locally-provided** patient care.



We apply a unique cadence to care coordination and disease management services that has proven to:

- ◆ engage patients,
- ◆ provide low-cost care management supports, and
- ◆ lower the total cost of care.

And, our **local** approach to patient-centered care will improve your patient's feeling of connectedness across their entire care team and deliver increased patient satisfaction scores. In fact, 98% of patients utilizing our pharmacy providers felt their care was coordinated amongst their various care team members.

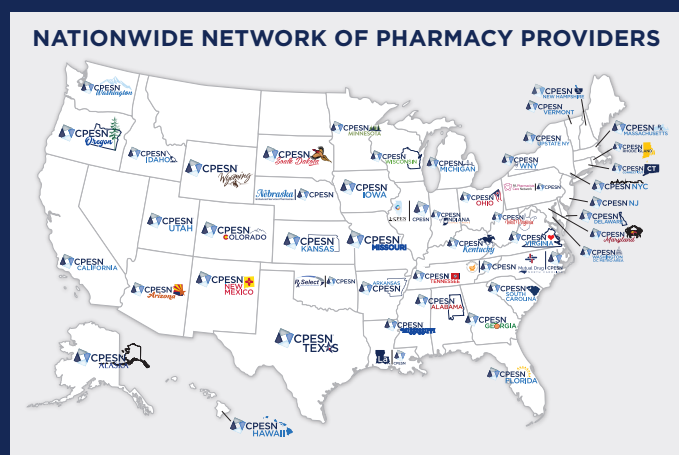


Local roots,
local relationships, and
local engagement.

Who We Are

CPESN USA is the nation's first, and only, Accountable Pharmacy Organization (APO). Much like an ACO, CPESN pharmacies are clinically integrated and have a unique focus on patient outcomes. They are performance-based and willing to be held accountable, produce clinical outcomes, and be reimbursed using Alternative Payment Models.

The CPESN APO is comprised of over 50 geographically diverse **local pharmacy networks**. CPESN pharmacies have a national footprint, yet maintain autonomy within each geographic area. Geographic and demographic network adequacy varies from network-to-network, but nationally CPESN pharmacies cover over 85% of the population in the US, with hand delivery to the home.



Amanda Mhoon
Collier Drug Stores
Arkansas CPESN

Every CPESN pharmacy follows standardized service delivery protocols, including consistent, core services provided across practice sites. CPESN clinicians document care through an HL7 Pharmacist Care Plan (e.g., health concerns, patient goals, drug therapy problems, vitals, labs). That means one data feed and one summary report for all pharmacies.

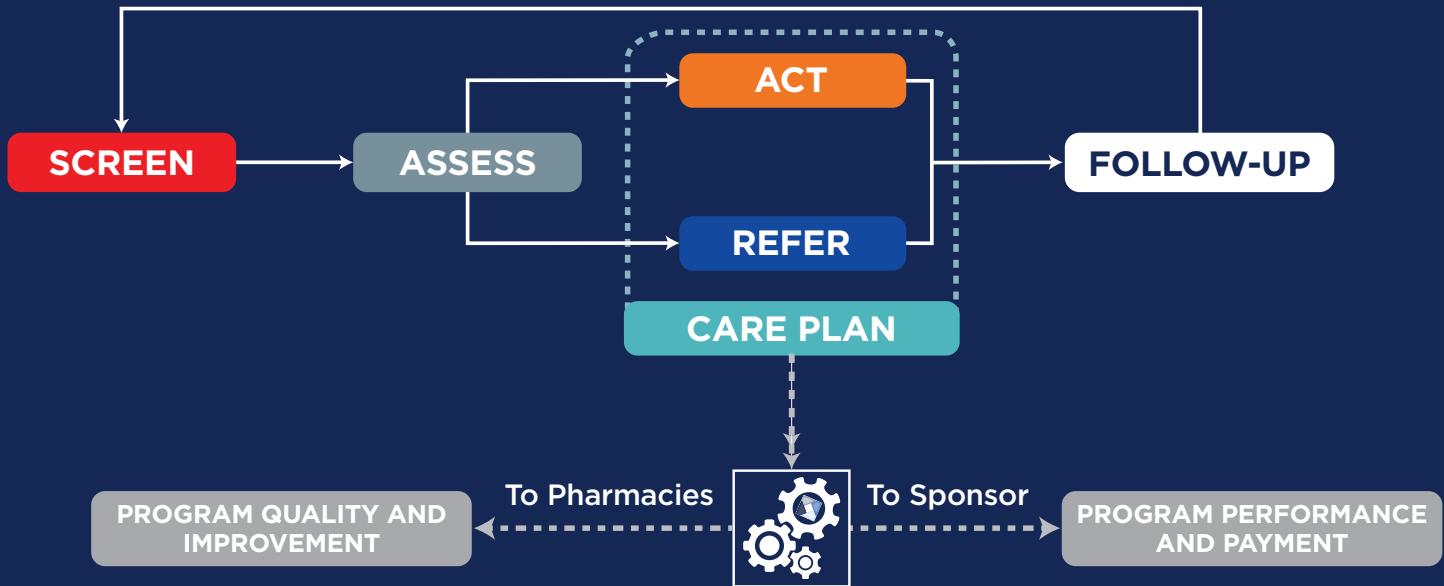
Each network is governed by **local, community-based providers**. There is no third-party self-interest. You can contract and work directly with the pharmacy providers who deliver care to your patients.

 **WE**
CAREPLAN
For PatientsSM

NATIONWIDE NETWORK OF PHARMACY PROVIDERS

Single Signature Contract

EngageRxSM MODEL OF CARE



CPESN pharmacies provide enhanced patient care services that go far beyond medication dispensing. Our pharmacists engage patients in a meaningful way to:

- ◆ identify health concerns,
- ◆ work with patients to establish goals of therapy,
- ◆ change patient behaviors, and
- ◆ track and follow-up on clinical markers

CPESN Services are organized in two basic categories EngageDM,SM short for Disease Management, and EngageSync.SM

EngageDM Services are patient-centered and goal-based. Each patient interaction includes goal setting or goal review and is documented with a Care Plan. EngageDM Services include:

- ◆ Hypertension Management
- ◆ Diabetes Management
- ◆ Asthma/COPD Management
- ◆ Behavioral Health Supports
- ◆ Opioid Use Supports

EngageSync Services start with Care Synchronization where we “synchronize” care delivery with the timely routine of dispensing medications. This approach has

proven to increase medication adherence. Each Care Sync patient receives the offer of hand delivery to the home and adherence packaging. All care is documented with a Care Plan. Advanced Care Sync services include:

- ◆ Care Sync **plus** Social Determinants of Health Supports, or
- ◆ Care Sync **plus** Transitions of Care Supports, or
- ◆ Care Sync **plus** Care Management Supports



All CPESN pharmacies provide consistent, systematic care across locations. This has been proven to improve health outcomes of a more difficult patient population.

Interacting with a quality-focused, clinically integrated network of pharmacy providers has never been easier. CPESN USA facilitates the process to ensure you can achieve your program goals. Whether you choose to work with the national network or select a specific geography, CPESN USA can:

- ◆ Offer a single signature to contract with multiple geographic areas or nationwide coverage
- ◆ Collect and share clinical data via secure method
- ◆ Produce quarterly performance reports to assist with contract monitoring
- ◆ Provide pharmacy training or program implementation education
- ◆ Administer payment and adjudicate based on HL7 Pharmacist Care Plan submissions

Let's get started.





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